

Workin' It An Aaxsys Technology Member's Guide The Main Menu

Reservations	Guests	Units	Administration
Reservation Board	View and Edit Guest Information	View and Edit Unit Information	List users
Reservation List (all for ember) Arrivals (all for member) Departures (all for ember)	Guest financial transactions New general client New account code List account codes View and Edit Company information	Add a New Unit View and edit Building information Add a New Building List Groups Add a New Group	Add dsers View and Edit Provider Information Add a New Provider List Members Appointment Calendar Member Configuration
	Add a New Company	Add a New Region Add a New CostCode List CostCodes	Contact Forms Journal Enter a Credit Card Transaction View Credit Card Transactions
how menu with advanced options 🗹 🛛 More advanced options 🗹			

ADMINISTRATION MENU APPLICATIONS



FOCUS ON MEMBER CONFIGURATION

Member Configuration Applications

Main Menu Options Re-	ogin <u>Return</u>				
		Membe	er configuratio	on	
Configure Search Availability Credit Card interface	Edit Address and Contact Information Edit Invoice Defaults Manage Your Files				
		Style configura	tion		
Aliases					
Alias for PROPERTY	Apartment	Alias for COMPLEX	Building		
Alias for OWNER (of properties)	Provider	Alias for CLIENT	Guest		
Alias for COMPANY (as clients)					
HTML for header Enter HTML code enclosed within	HTML for header Enter HTML code enclosed within Enter HTML code enclosed within				
<pre><!-- AUTOMATICALLY GENERATED HEADER CODE--> <timg src="/aaxsys-logo-small.jpg"> AAXSYS TECHNOLOGY 2800 Van Ness Ave. San Francisco CA 94109 Tel. 800-747-7784</timg></pre>					
		<u>Click</u>	<u>here for a larger edit window</u>	v for the header HTML	

- 1. *"HTML for Header*" Main Page of Member Configuration Allowing Members to Configure their Own Logo with their own fonts; colors; and sizing; for their Aaxsys System & Invoices.
- 2. *"Aliases"* allow Members to Change Names of the Main Menu and Sub-menu items to 'fit' the verbiage used by them. Units = Apartments; properties; Inventory etc.
- 3. Currently there are 5 Very important Sub Menus for Aaxsys Members to view and 'customize at the top of this page. These control how their Aaxsys System works:
 - a. *"Configure Search Availability"* allows Members to USE a variety of Search features for their area. This feature allows the 'bundling' or members to form a Central Reservation System.
 - b. "Credit Card Interface" (More on this later!)
 - C. "Edit Contact & Address Information" Allows the Member to change their MEMBER information. Only an Aaxsys administrator can set up a New Member. This allows Members to Manage the information without altering their primary CODE.
 - d. *"Manage your files"* Allows the Member to 'upload' their OWN logo from wherever it is stored on their computer. This is the first step in being able to allow the Aaxsys program to incorporate it in their Header.

e. "Edit invoice Defaults" Another extremely important sub-menu. This allows the Member to set How many days ahead they want to do billing – plus Use their OWN set up Cost Codes for Accounting in addition to 'customizing' text messages for their Invoices & stating their late fee policy – arrival & departure times etc. right on the invoice.

Member Configuration Sub Menus Focus On Configure Search Availability

Main Menu Options <u>Re-login</u> <u>Return</u>	
Search Availablity configuration	
Search form caption	
Search Apartment availability	
Availability members	
Bundle these members together in the availability listings (list member codes, separated by commas):	
Search by location	
Enable city list 🔽 Default city Enable region list 🔲 Default region	
Enable state list 📋 Default state Enable country list 📋 Default country	
Additional search availability options	
♥ Parking ♥ Smoking ♥ Pets ♥ Cable ♥ Sofabeds Fast internet Jacuzzi Maid service Security Elevator Garden Deck Pool	Health club
No availability message	
IF NO APARTMENTS MEET YOUR SPECIFIC CRITERIAPLEASE CALL: 800-747-7784 AN AAXSYS RESPRESENTATIVE WILL BE WITH YOU SHORTLY	
save configuration	

- 1. *"Search form caption"* The Member can customize the 'Top' of the Search Availability Screen which displays available Inventory to the public over the Member's web site for requests or on-line bookings.
- 2. "Availability members" This custom feature allows ANY Aaxsys Member to 'bundle' Member codes together for a Central Reservation Board. This is crucial for Marriott & other Global providers. Each office can have a separate board, but Administrative offices can have just one with ONLY one log-in code for their entire Operation.
- 3. "Search by location" Allows Members with varied Cities; States; and Countries to set a default to their MAIN location on their Search Availability form. If nothing is listed then the default ALL CITIES & ALL STATES & ALL COUNTRIES or REGIONS will come up first on the Screen.
- 4. *"Additional search availability options".* Members can 'pick' options to display on their screen depending on what is important to their customers and/or property suppliers.

5. *"No Availability message"* A custom message displays if customers put in their request for a property, and there is NONE Available to fit that request. This can be 'html' in colors and fonts

Aaxsys Technology Member Configuration Sub Menu Edit Invoice Defaults

Billing configuration		
Billing		
How many days before can the next billing be run? 7 "Daily reservation means: "Per day Per night Client online booking default billing period (days):		
Default Billing Cost Codes (If an entry is left empty, then a system default code will be used)		
Default code for rental charges (select) Default code for one-time rental fees (select) Default code for rental tax (select) Default code for deposits (select) Default code for payments (select) (select) (select)		
Email invoice pre-statement text Dear Customer, This is your invoice statement from AAXSYS CORPORATE HOUSING 2800 Van Ness Ave (tel. 415-447-2089) San Francisco CA 94109 USA		

Email invoice post-statement text (disclaimer, etc.)	
The following statement is added after the system-generated invoice:	
Thank you for your patronage. Our business is by referral so we appreciate your sharing our name with your community!	
	~
save configuration	

- 1. Billing: Members set any number of days in advance for Aaxsys billing to update from the due date. The system defaults to "7" but any number will 'automatically' update the client invoice.
- 2. Default Billing Cost Codes: The system 'supplies' Cost codes for each transaction. These enable clients to run reports for a variety of options which then give them total calculations for any expense or payment received in that category.
- 3. E-Mail Invoice Pre-Statement Text: Enables Aaxsys Members to 'customize' their invoices with personal messages to the guests. This is 'boiler plate' and is generic to every client.
- 4. Email invoice post-statement text: Allows member to 'ADD' their late fee policy check out times Thank you notices or anything of importance they wish the client to be aware of.

Aaxsys Technology Member Configuration Sub Menu Credit Card Interface

Main Menu Options <u>Re-login</u> <u>Return</u>			
	Credit Card interface configuration		
Gateway configuration			
Gateway Partner	Gateway Vendor		
Gateway User	Gateway password Re-type password		
Additional op	Additional options		
When guest makes an online payment, the system will 🛛 Charge 💿 Authorize 🔿			
save configuration			



- 1. Manage your files: This is the application which Members need to use in order to "Upload" their logos into the Main Member Configuration HTML screen.
- 2.. Click on 'Upload new file' which takes Members into the screen below.

Screen to Upload Logo File

Upload a file to Member space		
	Please select a file to be sent: Browse	
	Send	
Please note:		
 These files can be referred to using the path "/members/aaxsys/< filename>" Thus, for a file named "logo.gif", the reference to the corresponding image should be 		
2) The size of each file should be less than 200KB		

- 4. Click on Browse which takes Members into the computer files on which they are working and where the Logo file they use is stored.
- 5. It updates the above file listing to copy & paste into the HTML header.

Aaxsys Technology Member Configuration Sub Menu

	Member OPDATE page
Member Information	
Member code	AAXSYS
Company	Aaxsys Corporate Housing
Address (1)	2800 Van Ness Ave
Address (2)	
City	San Francisco
Zip	94109
State	CA
Country	USA
Control	Die Chenneh
Contact	
Contact Phone	415-447-2089
Contact Fax	415-441-9296
Contact Email address	dshanneb@aaxsys.com
Alternative reservation contact mode	NOT USED O REPLACE O COPY (CC) O REVERSE CC O
Reservation Contact Name	
Reservation Phone number	
Reservation Fax number	
Reservation Email address	
Web address	www.aaxsys.com
Fallback user code (used when agent not found)	aaxsyszs
UPDATE	

- 1. This is the Member 'Set up' page that is initially filled out by Aaxsys Technology.
- 2. Members can now through this application UPDATE information as their Business changes a. Address & contact information
 - b. BUT they can not ALTER their Member Code which separates all company information
- 3. The ALTERNATIVE reservation Contact mode is for Members to be able to form partnerships
 - a. Replace Overrides ALL contact information on properties with this member's information
 - b. Copy: Does NOT replace the contact information but allows the master member to 'Track' all requests to a Dependent member. (For billing or marketing purposes)
- 4. Fallback User code: Once a User has been deleted, their e-mail is also deleted, and any reservations they made will NOT 'send' to the client. This 'Fall Back' User code is usually

the Owner or Administrator's code – as NO e-mail will send without a valid Return e-mail address.